



Hot Tubs
Ontario

THERE'S ONLY ONE™

Regular Maintenance & Troubleshooting Tips

AFTER EACH USE

TURN AIR VALVES OFF!

Add 1 tablespoon of Jacuzzi® Chlorinating Granules for every 2 people who use the spa **after** each use & leave the cover open for 20 min or one pump cycle.

- Maintain a 1ppm chlorine reading at all times
- If heavy use add 2 tablespoons of Jacuzzi® Chlorinating Granules and 2 caps of Jacuzzi® Spa Shock

WEEKLY (visit your local Jacuzzi® Hot Tub Ontario Store for Free Water Analysis)

Step 1

Test your pH and Alkalinity with Aqua Check test strips provided. Adjust water accordingly. When balancing, always adjust Alkalinity before pH.

Step 2

Add 30mL of Jacuzzi® Stain & Scale per 1000L of water

Step 3

Shock your spa using 2 tablespoons of Jacuzzi® Chlorinating Granules & 1 caps of Jacuzzi® Spa Shock

Step 4

Add 2 caps of Jacuzzi® Ultra Spa Water Conditioner

BI-WEEKLY

Spray your filters with Aqua Magic Cartridge Cleaner, and then rinse with a Filter Flosser

BI-MONTHLY

- Replace Zorbie
- Soak your filters in Jacuzzi® Cartridge Cleaner and then rinse with a Filter Flosser

YEARLY

- Replace Filters
- Replace ClearRay Bulb
- Jacuzzi® recommended Warranty Inspection

Maintenance Tips

Cloudy Water

Balance Ph & Alkalinity. If no chlorine is present on test strip shock using 3 tablespoons of Jacuzzi® Chlorinating Granules and 1 cap of Jacuzzi® Spa Shock.

Add 4 caps of Jacuzzi® Spa Clear and let spa circulate with Air Controls in the off Position

Foamy Water

Make sure bathing suits are rinsed in warm water to remove any soap residue

Ensure there is adequate Chlorine in your spa

Use 1-2 oz of Jacuzzi® Defoamer

We offer Cost Savings Maintenance Packages –Visit <http://www.jacuzziontario.com/index.php/maintenance> for details!

RESOURCES, LINKS, MANUALS, AND GUIDES AVAILABLE AT WWW.JACUZZIONTARIO.COM UNDER THE CUSTOMER CARE CENTER LINK ON THE HOMEPAGE.

Troubleshooting Guide

C = Cause S = Solution

CLOUDY WATER

- C: Inadequate filtration or dirty filter
- S: Check that the filter is securely attached. Clean or replace filter
- C: Water is not balanced
- S: Shock water with Jacuzzi® Spa Shock and test water with a test strip. Adjust sanitizer level, pH, Alkalinity levels as needed
- C: Unfiltered particles or chemically saturated water
- S: Use Jacuzzi® Spa Clear to combine particles; or drain the spa, clean and refill

CHEMICAL ODOUR

- C: Build-up of chloramines/bromamines (by-products of sanitizer) in the water
- S: Shock the water with Jacuzzi® Spa Shock then adjust the sanitizer level

MUSTY ODOUR

- C: Not enough sanitizer in the water, bacteria present in the water
- S: Add Jacuzzi® Chlorinating Granules or Jacuzzi® Brominating Granules as necessary and shock. Re-adjust sanitizer level if necessary

FOAMING

- C: High concentration of body oils, lotions, or soaps as well as excessive contaminants
- S: Use Jacuzzi® Defoamer and adjust pH and sanitizer levels if needed

GREEN WATER/ALGAE

- C: Low sanitizer level or high pH
- S: Adjust pH with Jacuzzi® pH Down. Add Jacuzzi® Chlorinating Granules or Jacuzzi® Brominating Granules to sanitize if necessary

ERRATIC PH TEST COLOUR

- C: Sanitizer is too high (See TOO MUCH SANITIZER)
- S: Test pH again when sanitizer level is below 5 ppm

FAILURE TO GET SANITIZER READING

- C: Sanitizer is too low
- S: Add Jacuzzi® Chlorinating Granules or Jacuzzi® Brominating Granules until the sanitizer level tests in the recommended range
- C: Algae present
- S: Dirty water will consume the sanitizer as soon as it is added. Add more Jacuzzi® Chlorinating Granules or Jacuzzi® Brominating Granules until the sanitizer tests and stays in the recommended range
- C: Test strip remains "white" even after sanitizer has been added
- S: Sanitizer level is extremely high. Its can bleach the reagents on the test strip and give a false reading. See below

TOO MUCH SANITIZER IN THE WATER

- C: Too much Chlorine or Bromine added or dispensed into the spa
- S: Activate jets with the air control open. Allow jets to run for 30 minutes. Test water with a Test Strip to see if desired level has been reached. Do not use the spa until the sanitizer level registers below 5ppm
- S: Drain ½ of the spa water and refill

EYE OR SKIN IRRITATION

- C: Contaminants or excessive amount of chloramines/bromamines in the water
- S: Shock the water with Jacuzzi® Spa Shock. Adjust sanitizer level
- C: pH level is low
- S: Adjust pH level as needed with Jacuzzi® pH Up

CORROSION OF METAL

- C: Low pH level
- S: Adjust pH with Jacuzzi® pH Up