

Plunge All-In Residential 1-Year Limited Warranty

Reboot Labs, LLC. (“Plunge”) guarantees to the original residential purchaser that the products and component parts are free of material and workmanship defects within the specified period below. This Limited Warranty covers only residential use.

- Shell Structure - Your Plunge is warranted against water loss due to defects in the spa shell, blisters, cracks, or delamination of the interior surface of the spa shell due to defects in workmanship or materials for one year from the original date of purchase.
- Equipment and Controls – Specifically the pump, chiller components, heater, sensors, and control system – are warranted against malfunctions due to defects in workmanship or materials for one year from the original date of purchase.
- Plumbing Components - Plunge plumbing components are warranted against leaks due to defects in workmanship or materials for one year from the original date of purchase.
- The factory installed Plunge Water Purification system is warranted against malfunction due to defects in workmanship or materials for one year from the original date of purchase.
- All other factory installed components not mentioned specifically, including, but not limited to the frame, jets, diverter valves, Lighting systems, filter shield, filter lid, and mechanical components are warranted against malfunction due to defects in workmanship or materials for one year from the original date of purchase

WARRANTY LIMITATIONS

The following are not covered by this Residential Limited Warranty:

- Freight damage caused by the common carrier
- Damage caused by repairs for issues covered by this Limited Warranty that have been attempted by anyone other than an authorized representative. The Plunge owner accepts liability for such repair work performed by anyone other than the Manufacturer or a designated Plunge representative. Plunge does not charge for work and material costs for repairs for issues covered by this Limited Warranty.
- Damage resulting from neglect, misuse and abuse include any installation, operation or maintenance of the Plunge other than in accordance with the instructions contained in the owner’s manual provided with the Plunge, including but not limited to the failure to maintain proper water chemistry and chemical

balance and the use of abrasive or improper cleaners or non-genuine parts and accessories.

- coverage for the insulating cover, any item attached to or installed on the Plunge after the date of manufacture
- Normal wear and tear
- Cosmetic damage that does not affect the performance or safety of the unit, such as scratches, stains, discoloration, chipping, or other surface damage.
- Failures caused by any external cause or act of God, including but not limited to, theft, vandalism, riot, war, fire, lightning, earthquake, flood, tornado, or hurricane.
- Costs of adjustments and normal preventive maintenance.
- Gaining access to any component for repair or replacement.
- Use of a residential Plunge in commercial applications is excluded from any coverage under this Limited Warranty.

VOIDING THE WARRANTY

The following actions will void this Limited Warranty:

Damage or failure due to installation of aftermarket parts that are not genuine Plunge branded Parts & Accessories. This includes, but is not limited to filters, UV-C bulbs, ozone systems, repair parts and other accessories. Genuine Plunge brand Parts & Accessories are built to our highest standards of quality, durability and performance, and they are designed to work with your Plunge to ensure optimal performance and function. Plunge will provide replacement parts for free during the warranty period.

- Misuse, failure to conduct routine maintenance as provided in the user manual, abuse, negligence, or improper use.
- Use of the Plunge in a commercial setting.

WHAT WE WILL DO

At its own discretion, Plunge shall provide free repair or replacement of any defective product or component that has been installed, used, and serviced normally, within the specified warranty period. In the event that repair or replacement is not feasible, Plunge may choose to reimburse the purchase price in exchange for the return of the product. Please note that replacement parts may not be identical to the original ones, and their availability is subject to change. Plunge, at its discretion, may use refurbished replacement parts. These remedies are the only options available to you. Plunge will not pay for any costs relating to the dismantling, disconnecting, or disposal of a Plunge or

any component. Plunge will not pay for the costs of assembly or installation of a replacement Plunge.

WHAT YOU MUST DO

To make a warranty claim for a product, you need to contact the retailer or distributor from whom you purchased it, accompanied by the original sales receipt as proof of purchase and a written description of the defect. If you purchased the product directly from the Plunge website, you can reach out to us via mail or online. Please ensure to include your order number and purchase date while contacting us.

Plunge
1721 Aviation Blvd.

Suite 100
Lincoln, CA 95648
<https://plunge.com/pages/contact>

To obtain service in the event of a defect covered by this Limited Warranty, reach out as soon as possible and use all reasonable means to protect the spa from further damage. Upon proof of purchase, a designated service representative will correct the defect subject to the terms and conditions contained in this Limited Warranty. There will be no charge for parts or labor to repair the defect, although providing access to effect the repair is your responsibility as the spa owner.

You may be assessed reasonable repairman travel mileage charges. In the event that the spa is removed to a repair facility for repair and reinstalled, the cost of removal and reinstallation will be your responsibility as the Plunge owner. The Manufacturer or distributor reserves the right, at its sole option, to either repair or replace any covered part, and in the event it chooses to provide a replacement Plunge, it will be of equal value to the original Plunge. In such an event, reasonable costs for removal of the original Plunge, shipping costs from the factory for the replacement Plunge and delivery and installation of the replacement will be your responsibility as the Plunge owner. The replacement Plunge will carry the balance of the original Plunge's warranty. Spa covers are not included.

LIMITATIONS ON IMPLIED WARRANTIES

This Limited Warranty takes the place of all other warranties, express or implied, in fact or at law. All warranty service must be performed by the Manufacturer or its designated representative using authorized Plunge parts. No agent, dealer, distributor, service company or other party is authorized to change, modify or extend the terms of this limited warranty in any manner whatsoever. The Manufacturer will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Plunge.

DISCLAIMERS

The MANUFACTURER AND ITS REPRESENTATIVES WILL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, and shall not be liable for any injury, loss, cost or other damage, whether incidental or consequential, arising out of any defect covered by this limited warranty, including without limitation, loss of use of the Plunge and cost for removal of defective product even if the Manufacturer was advised of the possibility of damage, and water damage. The liability of the Manufacturer under this limited warranty, if any, shall not exceed the original amount paid for the defective product.

Coverage under this limited warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by the Manufacturer and its designated representatives.

LEGAL RIGHTS

This Limited Warranty gives you specific legal rights. There are no warranties applicable to Plunge products except as expressly stated herein or as implied by applicable state and federal laws. You may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, disclaimer of certain warranties, or the exclusion or limitation of incidental or consequential damages to some of the above limitations.