

DREAMCATCHER WS-17 Massage Chair

Owner's Manual



www.wellnessshop.ca/massage-chairs/

Please read SAFETY INSTRUCTIONS carefully before using the chair.

DREAMCATCHER WS-17 Massage Chair Introduction

1. Dreamcatcher's 3D Advanced MassageWave technology helps you enjoy the feeling of a professional masseuse right at home.
2. Using its automatic ShapeDetect system at the beginning of each session, Dreamcatcher delivers an optimized massage for people of all sizes.
3. Dreamcatcher can be easily placed in ZeroG mode to evenly disperse your weight throughout your spine to alleviate back pain.
4. Dreamcatcher's special air pressure design will promote blood circulation and restore vitality and energy.
5. Dreamcatcher's legrest can extend and the feet can be adjusted to any angle you need for maximum comfort.
6. Dreamcatcher comes with a high-definition VFD remote control that will display various parts of the body, massage techniques, and status updates simultaneously to help you optimize your time in the chair.
7. Using its HeatTherapy feature, Dreamcatcher promotes blood circulation and pain relief.
8. Dreamcatcher contains an SD card slot that you can use to play relaxing music (in MP3 format) through the chair's speakers or your own pair of headphones.

- ✦ 1. Thank you for choosing the Dreamcatcher WS-17 Massage Chair.
 - ✦ 2. Please read this manual carefully before using the chair.
 - ✦ 3. Please keep this manual in a safe place for future reference.
 - ✦ 4. Please pay attention to the SAFETY INSTRUCTIONS.
- ✦ Note: We reserve the right to design modification, which is subject to change without notice. The pictures in this manual are for reference only. Please refer to the actual product.

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Please keep this manual in a safe place for future reference.



Safety instructions

- Please read this manual carefully to make sure the installation and operation of the massage chair is correct.
- The "Safety Instructions" section contains both warning and cautions.

Please pay careful attention to the following symbols:

	Warning	Possible death or injury could occur
	Caution	Possible injury or object damage could occur

Symbol meaning

	Prohibited behavior		Prohibited disassembly
	Follow these instructions to operate		Correct operation of power cord

Keep these instructions for future reference.

Preparation

Safety instructions


Warning


	<ul style="list-style-type: none"> • People with osteoporosis and/or heart disease, including pacemakers or other electronic medical devices. • People with high fever or who feel unwell. • People with certain perceptual disabilities. • People over 80 years old, and children. • People who are sensitive or allergic to heat. • People who are intoxicated. • Pregnant women should consult their doctor before use. • Do not sleep in the chair. 	People who must not use the chair
	<ul style="list-style-type: none"> • Make sure no children, pets, or objects are under, behind, or in front of the chair when reclining or retracting/extending the legrests. • Do not allow children or pets to play on the chair, especially during operation. This includes standing or sitting on the back or armrest. • If your body feels abnormal during the massage, stop immediately and consult your physician. • Please do not use a strong massage setting for your head. • Do not massage your belly or knees, and be careful when massaging your neck. • Do not use when your body is wet. 	Accident/injury warning
	<ul style="list-style-type: none"> • Be sure to insert the power cord completely into the correct power socket to reduce the chance of short circuiting and starting a fire. • Unplug the chair when not in use. Stop all massage functions and press the OFF key before unplugging. 	Fire/electrical shock warning
	<ul style="list-style-type: none"> • Do not use the chair when the ventilation is blocked. • Do not fold the chair's cushions for storage. • Do not operate the chair when no one is sitting in it. 	Accident warning
	<ul style="list-style-type: none"> • Do not use if the power socket is broken or loose. • Do not use with any other voltage except the rated voltage. • Do not use if the power cord has been damaged, twisted, or knotted. 	Fire/electrical shock warning
	<ul style="list-style-type: none"> • If the chair is broken, dysfunctional, or has been exposed to water, call a professional repairman or send it to an assigned service agent. Do not modify, disassemble, or do your own maintenance. • If the power cord is damaged, do not replace it yourself. Contact your service agent for a replacement. • To avoid electric shock or injury, do not open or disassemble any part of the chair. • Make sure no parts of the leather or cloth material are damaged. If you come across even a small tear, stop using the chair, unplug it, and have it repaired. 	Disassembly and maintenance

Preparation



Preparation

 Caution	
<ul style="list-style-type: none"> Be sure to set the chair on level ground. Position the back of the chair 5' from the wall to allow for sufficient space to recline up and down. 	To ensure a full recline and avoid falling suddenly
<ul style="list-style-type: none"> The suggested operating time is 20 minutes total. Spend 5 minutes on each position, beginning with slight-step massage. 	To avoid excessive massage, which may cause soreness
<ul style="list-style-type: none"> Before sitting on the chair, make sure the massage heads are in the correct position. Make sure to place the remote control in the pocket or on the bracket. 	To avoid accidents or injury
<ul style="list-style-type: none"> Check that the power switch is on the OFF position before plugging in the power cord. 	To avoid accidents or fire hazard
<ul style="list-style-type: none"> Turn off all controls before removing plug from outlet. Make sure plug is completely inserted into the outlet. 	To avoid accidents or fire hazard
<ul style="list-style-type: none"> When checking for wire damage, beware of water or debris on or near the wire. Make sure the plug is inserted into a stable socket that is not bent or cut off. 	To avoid electric shock
<ul style="list-style-type: none"> Don't press hard against the massage heads, or put your hands and feet between them, during operation. Don't put hands or feet in the gap of the chair's mechanical parts. Don't drop anything into the chair slot. Don't stand on, sit on, or set anything heavy on the armrest, legrest, and backrest, especially when the chair is reclined. Don't move the chair while in operation. Don't put your hands or head underneath the legrest. Don't wear hair accessories while using the chair. Don't expose bare skin, or wear thin clothes, as this may cause irritation or cryogenic burns. 	To avoid accidents or injury
<ul style="list-style-type: none"> Keep the chair away from sharp objects, as well as wet, dusty, corrosive, inflammable, or explosive environments, including stoves and other heating appliances. Never use an electric blanket or other heating/ electrical product while using the chair. Never place the chair in a small space with bad air circulation. Never place the chair outdoors or other high-temperature environments. 	To avoid fading or discoloration to upholstery or hardened deterioration on PU

 Caution	
<ul style="list-style-type: none"> Don't use or store the chair in a wet environment, such as near a swimming pool or bathroom. Keep the chair and the remote control dry at all times. 	To avoid electric shock
<ul style="list-style-type: none"> Make sure the ground wire is installed correctly. If you don't know how to install it, hire a professional electrician. Do not use a plug adapter. If the plug does not fit into the socket properly, do not change the plug by yourself. Hire a professional electrician. 	To avoid electric shock
<ul style="list-style-type: none"> Unplug the power cord before cleaning the chair. Unplug the power cord after turning off the chair. Unplug the power cord when there's any damage. 	To avoid electric shock or fire hazard
<ul style="list-style-type: none"> Try not to pull the wire when unplugging the power cord. 	To avoid accidents
<ul style="list-style-type: none"> Turn off the power switch and unplug the power after using the chair. 	To avoid damage or accidents
<ul style="list-style-type: none"> Unplug the chair immediately after losing electricity. 	To avoid damage or accidents

Preparation


Grounding Information

The chair is equipped with a power cord that has a grounding conductor. It must be plugged into a socket that fits appropriately and is properly installed.

Fuse Replacement

When the fuse burns out, turn off the switch and unplug the power. Open the lid covering the fuse, located in the switch box. Replace with the same size fuse, then cover the lid. Or, hire a professional electrician.



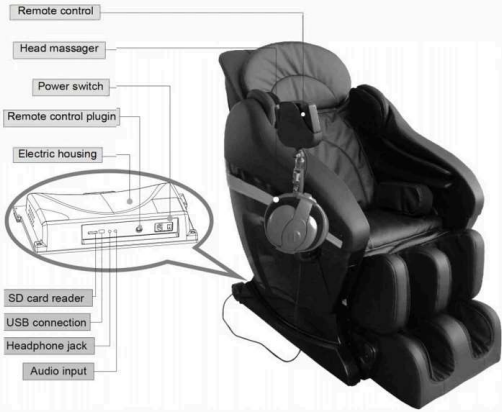
 Ground wire is prohibited in these places	<p>Gas pipe: Can cause explosion or fire</p> <p>Phone wire or lightning rod: Can cause electric shock or fire during thunderstorms</p> <p>Water pipe: Ground wire is useless with plastics</p>
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5 External structure parts

Internal structure parts

Preparation



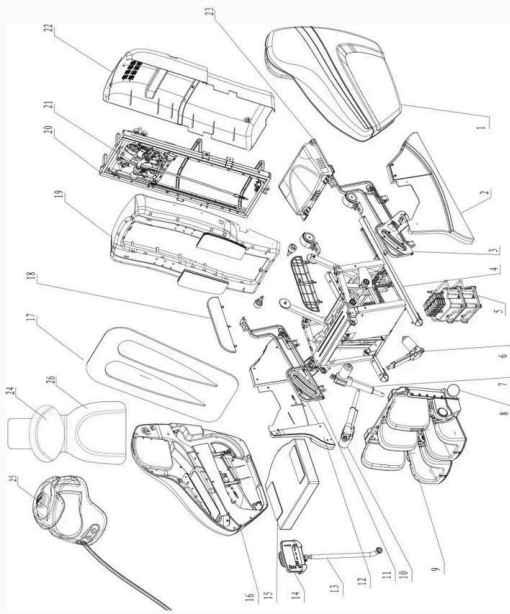
Preparation



7 Schematics of mechanical parts

Mechanical parts list 8

Preparation



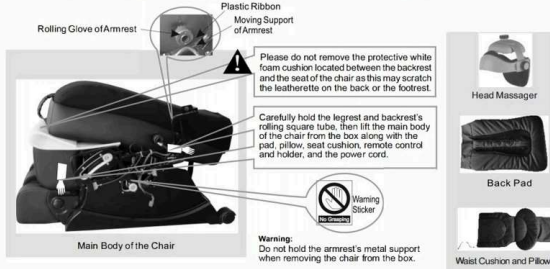
Preparation

No.	Name	Qty	No.	Name	Qty
1	Left armrest	1	22	Back cover	1
2	Left side panel	1	23	Power case	1
3	Left armrest mobile rack	1	24	Pillow	1
4	Seat	1	25	Head Massager	1
5	Gas case	1	26	Waist Cushion	1
6	Seat electric actuator	1			
7	Footrest electric actuator	1			
8	Caster	2			
9	Footrest	1			
10	Back electric actuator	1			
11	Right armrest mobile rack	1			
12	Right side panel	1			
13	Controller support bar and holder	1			
14	VFD controller	1			
15	Seat mat	1			
16	Right armrest	1			
17	Back mat	1			
18	Inner armrest panel	2			
19	Back plastomer	1			
20	Back frame	1			
21	RK07 massage machine	1			

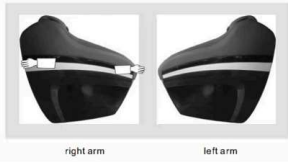


Step 1: Assemble the main chair

You will need two people to assemble the chair. In the box you'll find the head massager, main body, seat cushion, back pad, waist cushion and pillow, side airbags, seat protector pad, the remote control and its holder, and the power cord. Before removing, cut off the string binding the armrest, then use one hand to hold the legrest and the other hand to hold the rolling square tube on the backrest.



Then, remove the two chair arms slowly.



Installation

Step 2: Lift up the backrest

Slowly lift up the backrest to approximately 120 degrees, until you hear the sound of it locking in place.

Next, connect the left and right metal armrest holder and armrest rolling glove with the enclosed screw.

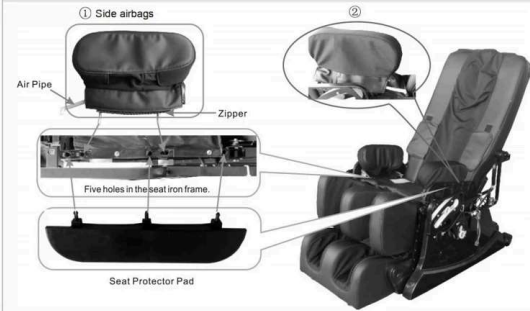


Step 3: Assemble the side airbags and protector pad of the seat

① Take out the left and right side airbags. Set the leather side toward the inside and the air pipes behind. Plug the two cylindrical pins in the second and fourth hole of the seat's iron frame. ② Connect the air pipes from the airbags and seat frame. (The left grey air pipe should be plugged to the left side of the seat frame while the right dark brown air pipe should be plugged into the right side.)

Seat protector pad: Take out the protector pad and plug the cylindrical pins in the 1st, 3rd, and 5th hole of the seat frame. Put the smooth surface of the protector pad on the inside.

Note: To avoid breaking the parts, don't press the pins downwards until you align the pins perfectly.



Installation

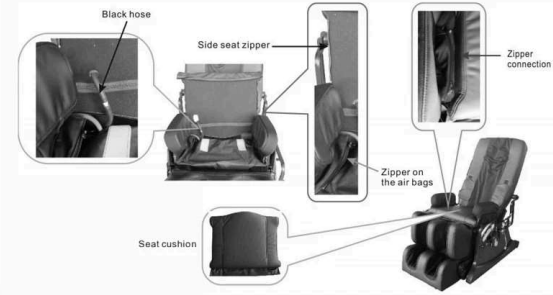


11 Installation

Installation 12

Step 4: Install seat air hoses

Connect the black hoses in the seat with the same-color hoses on the seat frame. Place the seat's velcro onto the corresponding seat frame, then zip the side airbags and seat cushions.



Step 5: Install the back cushion, head pad and removable pad

- ① Zip the back cushion onto the backrest.
- ② Place the head pad onto the backrest velcro.
- ③ Make sure the two (2) heating plugs go through the two (2) housings on the right of the seat cushion. Take off the hoses on the joints, then freely connect the two (2) heating plugs on the removable pad and back cushion.

⚠ Note: The removable heating pad, which is zippered on the back, must be removed from the back cushion to avoid an injury when the back massage function is on.



Step 6: Install the armrest

- ① Put the locating shaft (see below) behind the mobile rack.
- ② Place the connector with pipe in the armrest.
- ③ Put the locating shaft in front of the armrest mobile rack.
- ④ Holding the armrest still, push it inside until you hear a "da" sound.
- ⑤ Repeat these steps for the other armrest.

Uninstalling tips: While pulling the tie piece rotating panel behind the armrest by hand, drag the armrest out of the clamp axis by the other. Then, pull the locating shaft in front of the armrest and loosen the connector. Pull out the locating shaft behind the armrest, and then you're done.



Installation

Installation



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Location Placement

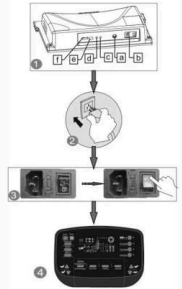
Step 7: Install remote holder, remote control, and head massager

- ① Screw the remote holder onto the armrest (see below). Use rubber cap to cover the screws. Then put the remote control into the holder, with the cable running through the clip behind the right armrest.
- ② Buckle the head massager with the holder, then hang the head massager.
- ③ Open the head pad. Connect the outer short hose of the head massager with the brown hose on the top of the backrest, and the long hose of the head massager with the black hose on the top of the backrest.



Step 8: Finish the installation

- ① Plug in the remote control and power cord into the power box located under the backrest. (See image on the right.)
 - "A" is for the remote control cord
 - "B" is for the power cord
 - "C" or "D" is for headsets
 - "E" is a USB connection
 - "F" is for an SD or MMC card
- ② Insert the other end of the power cord into the wall socket.
- ③ Turn on the power (power switch O/I), then press 1 and wait for the light to turn on.
- ④ Use the remote control to choose massage type.



Installation

Massage Operation

Caution

- Don't use near a bathroom or other wet place.
- Don't place under sunlight, near a stove, or other heat source.
- Place the chair on a flat surface.

Clear space for the chair

Make sure the area is away from people, pets, and objects.



Check the power cord

Dust the cord using a soft dry cloth, and make sure it is not damaged or twisted. Also be sure to not place the chair on top of it.



Leave enough space

- Place the chair at least 16 inches from the wall



- And keep at least 16 inches in front clear

Check surroundings
When reclining or extending the legrest, make sure there are no people or objects in the immediate area.



15 Location Placement

Remote Control 16

Caution
 ✦ Don't move chair when it's working to avoid accidents or damage

How to move
 ✦ Bind the cords and place them in the seat to avoid damaging them when moving the chair.
 ✦ If you plump the chair, it might damage the inner parts of the chair.
 ✦ Don't use the castor if the floor is wooden or delicate in any way.
 ✦ Use two people to move the chair.
 ✦ Make sure the power is off and the power cord doesn't touch the floor.
 ✦ Keep the chair in standing position.



1 One person can lift the legrest, then push the chair to the new destination.



⚠ Holding the legrest while moving the chair also prevents scratches on the leatherette.

2 Two people can hold the two arms, lift the chair and move it to the new destination.



Before adjustment
 ✦ To avoid injury, make sure the massage head is secured in place before sitting on the chair.



Shoulder testing
 The chair will test your shoulder height. Sit down and put your back as close to the backrest as possible. Lean your head back onto the head pad. The massage roller will softly roll from the bottom of the backrest to the top.

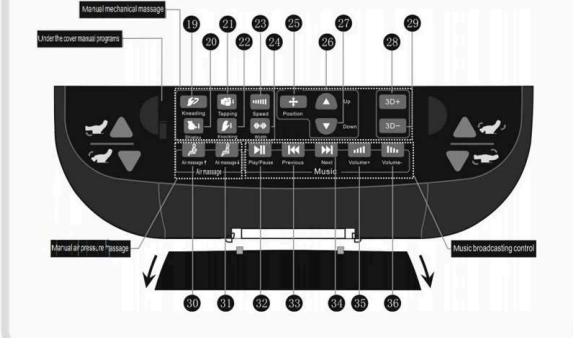
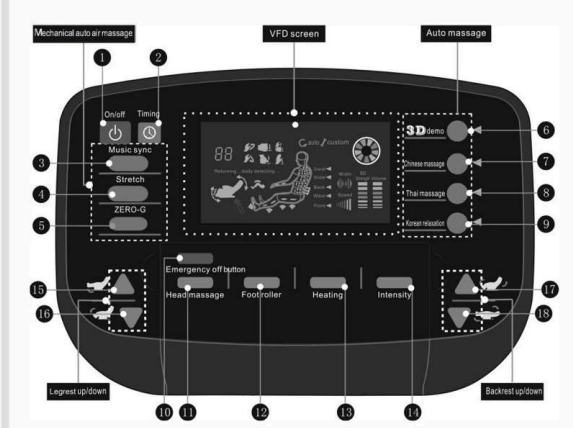


⚠ The removable heating pad, which is zippered on the back, must be removed from the back cushion to avoid injury during a back massage.

Suggestions
 • When you feel the intensity is not strong enough, take off the pillow or cushion.



• Because the chair is heavy, it may ruin your floor if it stays put for a long time. Place a blanket or other soft items under the chair to protect your floor.



Massage Operation

Massage Operation



17 Remote control

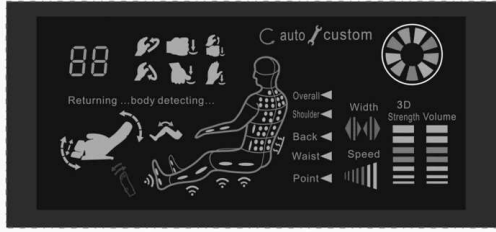
Massage Operation

	Press this button to turn the chair on or off. When the chair is in standby mode, the auto/manual operation is available. Press any key to start the shoulder height detection. After that, full automatic mode is available. Press the same button again and the massage will stop and the massage machine will move to the top of the backrest.
	Press this button to choose the massage time duration. The default time is 20 minutes.
	Press this button to turn on the ability for the intensity of your massage to follow your music's volume. Press the button again to turn it off.
	Press this button to start an air pressure massage. (The back massage will still work at the same time.) Press the button again to turn it off.
	Press this button to put the chair into Zero G position. Press it again to return to the default position.
	Press this button to experience a 3D back massage, then press it again to turn it off.
	Press this button to experience Chinese style massage, then press it again to end it.
	Press this button to experience Thai style massage, then press it again to end it.
	Press this button to experience Korean style massage, then press it again to end it.
<hr/>	
	Press this button to stop all massage functions immediately.
	Press this button to start a head air pressure massage. (The back massage can run at the same time.) Press this button again to turn it off.
	During the air pressure massage, press this button to experience a foot roller massage. Press it again to end it.
	During the air pressure massage, press this button to experience heat in your lower back (which includes four levels of intensity).
	Press this button to choose the level of air intensity.
<hr/>	
	Press this button continuously to lift up the legrest. When releasing, the legrest will lock in that position.
	Press this button continuously to lower the legrest. When releasing, the legrest will lock in that position.
	Press this button continuously to make the backrest sit up while the legrest goes down. Release the button and it will lock in that position.
	Press this button continuously to make the backrest recline while the legrest goes up. Release the button and it will lock in that position.

Massage Operation

	Press this button to experience a kneading massage. Press it again to end it. Note: Kneading can be combined with other massage functions.
	Press this button to experience a shiatsu massage. Press it again to end it.
	Press this button to experience a tapping massage. Press it again to end it.
	Press this button to experience a knocking massage. Press it again to end it.
	In manual mode during a kneading, tapping, music sync, or knocking massage, press this button to adjust the massage speed.
	In manual mode during a tapping, shiatsu, or knocking massage, press this button to adjust the massage arm width between massage rollers.
	Press this button to select your massage position: full back, shoulders, back, lower back, and fixed point.
	During a fixed point massage, press this to adjust the massage roller position upwards.
	During a fixed point massage, press this to adjust the massage roller position downwards.
	In manual mode, press this button continuously to push the massage machine forward. Release the button to stay in the adjusted position.
	In manual mode, press this button continuously to push the massage machine backward. Release the button to stay in the adjusted position.
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	Press this button to start or close air pressure for your arms, lower back, and bottom area.
	Press this button to start or close air pressure for the lower leg and foot area.
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	Press this button to start or pause your music.
	Press this button to go to your previous song.
	Press this button to go to your next song.
	Press this button to increase the volume of your music.
	Press this button to reduce the volume of your music.





88 Digital display: When in standby mode, it displays "88". When the power is on, the display shows the balance working time.

Massage Operation

Function	Kneading	Automatic Custom	In automatic mode, orange, green, and blue are displayed.
	Tapping	Width	backrest up/down
	Pressing	Intensity	legrest up/down
	Knocking		

<p>Returning: This means the massage time is over, or the chair is restoring.</p> <p>Body-detecting: This means the chair is detecting your body shape.</p> <p>Leg stretch This means leg stretching is on.</p>	<p>air pressure position</p> <p>Heat on the lower back</p> <p>Roller and air massage on the foot area</p>	<p>4- roller massage position</p> <p>intensity of air pressure massage</p> <p>Overall ◀ Shoulder ◀ Back ◀ Waist ◀ Point ◀</p>
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Step 1. Turn on power

- 1 Plug remote control cord in A.
- 2 Plug power cord in B.
- 3 Plug power cord in the wall socket.
- 4 Turn on the switch under the chair on the back. The remote control will display standby mode, which looks like "88".
- 5 Press ON/OFF on the remote control.

Massage Operation

Step 2. Massage

- 1 Choose your massage type on the remote control.
- 2 When the time is up, the chair will remain in the same position and go into standby mode.

Step 3. Turn off the power

- 1 Press the ON/OFF button on the remote control to turn off the chair. It will reset automatically.
- 2 Turn off the power switch on the bottom of the chair after the rollers are back in storage position.
- 3 Unplug the power from the socket.

<p>Warning</p> <p>Before using the chair, remove the pillow mat and back mat to check the backrest and others parts. Make sure they are in good shape. If damaged, please unplug the chair and contact your service agent.</p>	<p>Caution</p> <ol style="list-style-type: none"> 1 Before using the chair, make sure it is clear of litter and other material. 2 Only sit on the chair when it is in storage position. 3 Do not stand on the chair!
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21 Operation Instructions

After Massage 22

Massage Operation

● **Backrest down**

Press the DOWN button on the remote control to make the backrest go down and the legrest go up.

Release to lock in position.



● **Legrest extend and retract**

The legrest can extend within a range of 7 inches.



● **Arm and shoulder massage**

Put your arms between the arm and shoulder airbags before they are filled with air.

Press the button to enjoy arm and shoulder massage.



● **Backrest up**

Press the UP button on the remote control to make the backrest go up and the legrest go down.

Release to lock in position.



● **Head massage**

The separate head massager can offer a comfortable head air massage.



● **Legrest up**

Press the UP button on the remote control to slowly lift the legrest.

Release to lock in position.



● **Heat function**

To enjoy heat on your lower back, the removable heating pad must be removed from the back cushion. You can use the pad on your belly or leg area.



● **Legrest down**

Press the DOWN button on the remote control to slowly lower the legrest.

Release to lock in position.



● **Soft 3D Massage function**

Open the flip cover on the remote control. Press the 3D buttons to adjust a kneading, tapping, or knocking massage forward or backward.



- 1. The removable heating pad, which is zipped on the back, must be removed from the back cushion when the back massage machine is on.
- 2. Make sure no person, pet, or object is near the chair to avoid accidents or injuries.
- 3. When you adjust the backrest, be careful with the gap between the backrest and the armrest.
- 4. When the footrest is in the bent position, do not stand up. Don't try to stop the footrest from working.
- 5. For more information, please refer to the remote control section.

1 Make sure there are no people, pets, or objects within range of the backrest and legrest.



2 Return the backrest and legrest to storage position by pressing the ON/OFF button.



3 After the chair resets, put the remote control back in its holder.



4 Put the back mat and pillow mat back on the backrest.

5 Switch off the power.



6 Unplug the power cord from the wall socket.



7 Clean the chair if necessary.

Attention

- After using the chair, press the ON/OFF button to reset the chair. Unplug the power cord to avoid any accidents or injuries.
- Keep the chair free from moisture or dirt.

Massage Operation



Leather care

General cleaning

Wipe chair with soft, clean dry cloth.
Do not use chemical products.



Leather care

- 1 Dip a soft cloth into 3-5% neutral cleaning solution. Squeeze the excess solution, then gently clean the surface.
- 2 Wipe off the solution with a damp cloth.
- 3 Wipe with dry cloth.
- 4 Air dry. (Do not use air blower!)

Cloth material

- 1 Dip a soft cloth into weak neutral cleaning solution, then squeeze the excess and clean the surface.
- Do not use diluent or rubbing alcohol.
- 2 Brush dirty spots with weak neutral cleaning solution.
Avoid excessive brushing, which may cause damage.
- 3 Wipe again with a damp cloth.
- 4 Air dry.

Plastic parts

- 1 Dip cloth into cleaning solution, squeeze the excess and clean.
- 2 Wipe again with damp cloth.
- 3 Air dry.



Remote control

- 1 Wipe with a clean damp cloth. Do not use chemicals or rubbing alcohol.
- 2 Air dry.



Before cleaning

- Unplug the chair from the wall socket.
- Make sure your hands are dry when plugging or unplugging the chair.

Problem	Possible reason	Troubleshooting
The chair doesn't operate after being turned on	The power switch may not be turned on.	Press down on the power switch.
	The massage program may not be selected.	Select the desired massage program.
	The cord may not be connected properly.	Ensure a proper connection.
	The cord may be damaged.	Contact your service agent.
	The fuse may have burned out.	Replace fuse of same specification.
Continual beeping sound	The inner circuit may have an issue.	Contact your service agent.
	This sound is coming from the air pump, motor, and mechanical parts.	This is normal; no action needed.
The left and right roller are different heights	The massage rollers work on shifts.	This is normal; no action needed.
The chair sounds much louder than normal	The massage parts may need a break due to long continual use.	Turn off the power for a half hour to let the chair rest.
	The inner parts may need to be serviced due to age. This is normal.	Contact your service agent.
The massage suddenly stops	The chair has powered down.	Connect the electricity again.
	The massage time is up.	Turn off the power for a half hour to let the chair rest.
Neither the backrest nor the legrest move	Check for any obstacles in the way. For safety reasons, sometimes the chair will shut itself off.	Remove any obstacles. Turn off the power for a half hour to let the chair rest.
The chair doesn't return to storage position	The chair has probably been in use for too long.	Contact your service agent.
The remote control is hot	The remote control has been in use for too long.	Turn off the power for a half hour to let the chair and the remote rest.
The cord is hot	It may be overloaded.	Turn off the power for a half hour to let the chair rest.
	Something else might be wrong.	Contact your service agent.
An airbag doesn't work	The airpipes may have gotten squeezed.	Reinstall the armrest; avoid squeezing the air pipe.
	The airpipes may not be connected well.	Reinstall the armrest; ensure a better connection.



Note: If the problem is not caused by the reasons stated above, turn off the chair and unplug it from the wall. Then contact your service agent.



25 Technical data

Name	Massage Chair	Power (W)	280
Type	DREAMCATCHER WS-17	NW/GW (LBS)	Main body: 234/267 Armrest: 60/75
Input voltage	<input type="checkbox"/> AC120V, 60Hz <input type="checkbox"/> AC220V, 50/60Hz <input type="checkbox"/> AC240V, 50Hz	Packing size (IN)	22.7 x 11.8 x 13.8 (main) 106.7 x 43.2 x 14.6 (armrest)
Safety design	Class I		

Miscellaneous

