

 CLEARRAY™ Troubleshooting Guide		
Symptom	Cause	Remedy
Water is cloudy	Possible non functioning CLEARRAY Unit	Open door panel, check transformer indicator light. If green and red light are on, system is operating correctly. If either light is off, contact dealer
Water is cloudy	Lack of sanitizer	Check Chlorine level establish 1 ppm free chlorine. 1/4 oz per 250 gallons
Water is cloudy, chlorine level at 1 ppm	Build up of chloramines	Add Non Chlorine shock to water 1 oz per 250 gallons.
Water cloudy, Chlorine level 1 ppm	Build up of unfiltered material in water	Check filter, rinse with water or clean if the filter has not been cleaned in the last three months. If the filter is clean, increase circulation pump operating hours. Refer to Owner's Manual
Water has odor	Inactive contaminants in water.	Oxidize water with Non Chlorine Shock, 1 oz per 250 gallons or add chlorine if chlorine level is less than 1 ppm
Water has odor	Iron in the water	The presence of iron in the water has been found as a source of odor in the water. Adding a metal inhibitor like Metal-Gon usually takes care of the problem.